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Converting MP3 to DAISY Audio using Converter Plus

This page is the instructions for how to use Converter Plus (formally NAC). As this is an ongoing project, this page is subject to updates as we improve the application and workflow.

The purpose of Converter Plus is to perform a rapid DAISY conversion, requiring as little human intervention as possible. Moreover, all required interaction takes place in one simple phase, so operators need not return to the computer to complete a conversion. The interface is clean and simple, so is entirely accessible to screen readers. Independent of any particular device or platform, a conversion can be requested from virtually any web-capable device anywhere in the world. Finally, because the original audio files are not modified, the quality of the input tracks is not affected by a conversion.

Communication and Project Workflow

After you have concluded your onboarding and training you will be assigned titles each Monday.

Rachel will upload a spreadsheet to your dropbox that contains the URL links and the titles of your assigned books for that week. Please follow the instructions below for how to sideload a title.

If you come across an error message, stop your work completely in Converter Plus. Email Rachel the full name of the project, exactly what you did to cause the error and a full copy-paste of the error. It is important that you do not paraphrase the error message, as we will need the exact wording to know what the issue is. You will have to put your Converter Plus work on hold until we solve the error. See below for the template for your error reports.

Information to Report Bugs

In your Email, please include the following information.

1. The name of the account where the book can be found, and the name of the project (not the title of the book).
2. Exactly where in the book you encountered the problem, for example 9 minutes through Track 5.
3. Exactly what you did to encounter the error, for example Selected Track 5, pressed Edit, selected the next 3 chapters in the Join pane and pressed Join.
4. The entire error. It is very important to copy the **entire** error, from the top to the bottom of the page.

Example of a good bug report:

"Hi, I encountered an error when splitting a track. The book is under the account for Elizabeth and entitled RoughingIt. I selected Track 14, pressed Edit, and pressed Scan. It showed a time index of 1215, which was perfect. When I pressed Split, the following error was displayed. ... I closed the

browser as soon as the error came up, and will wait for instructions."



If you encounter an error, please ask yourself: Should the program have been able to do what I asked it to do? For instance, did I try to sideload an invalid archive, or delete a book that I already deleted? If you did, please ignore the error.

If you think the program malfunctioned, please immediately stop using it. Do not look at the book, or hand it to someone else. Copy the full text of the error, close your browser, Email your team lead, and wait for instructions.

If you have an issue with the file, such as it is not divided into proper chapters or the file on NNELS is incomplete, you can pass the book to Rachel without exporting it. Please see below in [Hand to Rachel](#) for more info, and follow the same template for reporting the issue

Any questions or concerns around your work beyond this you can email Rachel directly.

It is important you go through this documentation and process carefully. This project is all about paying attention to detail and asking questions if anything is confusing.

When you have finished a book you will export it and [Send to QA to Check](#). The directions on how to do this are below. If there are any errors in a title you worked on, it will be passed back to you and you will receive a message on what you need to fix. If anything is unclear in this message, please reach out to Rachel directly and she will walk you through how to make the proper changes.



It is important we move slower at the beginning of this process to make sure you understand every step. Rachel is here to help you learn and answer all your questions, so do not hesitate to reach out if you are stuck or unsure of something. NNELS aims for high quality in output, and the work you are doing is directly helping our patrons have better access to audiobooks. You should take pride in the work and feel good you are part of this essential piece of our library.

Getting Started

First, you will need to navigate to the Converter in your web browser.

1. Navigate to nac.proisle.com
2. Enter the username [Your First Name](#)
3. Select Login

You are now in your profile for Converter plus. On this page, you can choose to either [Add a Book](#) or open a current project in the dropdown menu labeled [Project](#).

- [Adding a New Book](#)
- [Import Project](#)

- [Sideload a Book](#)
- [Upload a Book](#)

Renaming and Reordering Tracks

Now that you have your book uploaded you can start making any necessary changes.

You should now be on the project page that displays the file name at the top of the page with the phrase is now open

Below you will find a list of options under What would you like to do?

- [Set Play Order](#)
- [Tag Elements](#)
- [Export the Project \(Pass to QA\)](#)
- [Hand to Rachel](#)
- [Change Project Settings](#)
- [Remove the Project](#)

Batch Mode

On the welcome screen, for your profile page, there is a button located just below your name and the Log Out link. This button is titled Turn on Batch Mode. This button is designed to save you time with downloading and exporting a large number of titles.

When you turn it on there is a beep to tell you it is on. The button will now read Turn off Batch Mode. This indicates it is on.

When you go to upload or export a book in batch mode, Converter Plus will tell you immediately that it is uploaded. This is a bit of a trick, as it is simply setting it up for batch mode.

When you go back to the welcome screen the button will now read Execute # of jobs. Press this button when you are ready to upload or export your titles. You can now close your browser, and when you come back the next day everything should be completed!



You can keep Converter Plus in batch mode as you work through the week and export all your books when you are done at the end of your workweek. If you realize you need to change something in a title, you can still do this before you execute jobs. If you need to make changes to a book after you select execute jobs, you must export the project again.



If you are sideload your books, batch mode will also import all your books. This means when you come back all your books will be in your profile and ready to work on!

Quality Assurance Check Workflow

Each title needs to go through a quality assurance check before it can be downloaded and published.

- [QA Checklist](#)
- [Return Title](#)
- [Tracking Project Titles](#)

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