Table of Contents

Wiki's For Knowledge Management

VILSC 2018
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INTRO

- Who are you?

- Do you currently wiki? If not - why not?

- Who am I?

Some things about the Coop

- We're not a library. we have a lot of tech-saavy people on staff.

- We do open source as exclusively as possible

- We are super cost-aware, don't like to spend when we don't have to

wiki.libraries.coop

Why Wiki?

- Easy collaborative document editing and creation
- Easy search and browse
- Improve transparency and help reduce silos
- Anticipate knowledge growth even before it happens

Why DOKUWIKI?

- Open source, mature, lots of plugins - https://www.dokuwiki.org/plugins
- Document based, not database
- Git backed, which means key staff can have an offline version of the wiki on their laptops
- Ability to move pages and namespaces (means you don't have to get it perfect the first time)

Why DOKUWIKI? Part II

- Access control - can control both visibility and editabling; can include public sections
- Re-skinning; the nav bars are actually wiki pages!
- Easily embed other content calendars list of google docs in a folder
- Can host structured data and offer ways to export it?

How we made it work

- If you have even a few people using it - don't kill it, build on it!
- Redesign, info architecture
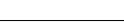- Gardening! together and separately

Is wiki always the way? NO

- Very small groups/locations - a binder may make a ton more sense
- Non-volatile information - may not be the best way to handle official policy docs you don't want edited

From:
https://wiki.libraries.coop/ - **BC Libraries Coop wiki**

Permanent link:
https://wiki.libraries.coop/doku.php?id=public:wikis_for_knowledge_management&rev=1524254490

Last update: **2018/04/20 20:01**