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Admin Runbook - MS365 Users

From MS365 Admin Panel

- Sign in to https://admin.microsoft.com with your administrator account.
 - 1. In the left column, select Users | Active Users.
 - 2. Click Add a user.
 - 3. Insert the user's name and ensure the display name is correct.
 - 4. Give the username firstname.lastname in the appropriate boxes, selecting the appropriate domain from bc.libraries.coop or nnels.ca.
 - 5. Select "Require this user to change their password when they first sign in".
 - 6. Click Next.
 - 7. Select "Create user without product license (not recommended)" we assign a product license another way.
 - 8. Click Next.
 - 9. Click Next again.
 - 10. Click "Finish adding".
 - 11. Click Close.
 - 12. Select the username from the "Active users" list.
 - 13. Click on "Manage groups" under Groups.
 - 14. Click "Assign memberships".
 - 15. Select "Standard load" and click Add. This step assigns the user a license in our setup.
 - 16. Click the back arrow in the dialogue to return to the user info.
 - 17. Add any other Groups (e.g. Sitka/LibPress/NNELS Teams) they work with, if applicable.
 - 18. If staff, add them to the "Co-op Calendars" group to give access to shared internal calendars.
 - 19. Finally, ensure the user is auto-added to the All Staff group.

From Exchange Admin Panel

- 1. Go to https://admin.exchange.microsoft.com/.
- 2. Navigate to the Recipients Mailboxes menu
- 3. If the user has had the Business Premium license applied, they will be selectable in this list.
- 4. Click "Manage email address types".
- 5. Add an SMTP entry for firstname.lastname@librariescoop.onmicrosoft.com for the migration.
- 6. Click Save.

The user account is now ready to receive mail on firstname.lastname@librariescoop.onmicrosoft.com from our mailserver. You will, of course, need to add a redirect to the end of /etc/mail/aliases.virtual, postmap(8) it, and do a `postfix reload` to make that happen.

From: https://wiki.libraries.coop/ - BC Libraries Coop wiki

Permanent link: https://wiki.libraries.coop/public/ms365/addingm365users



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